

# Psychosocial Care of Off-Therapy Patients

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- Identify and discuss the psychosocial needs of children with cancer and their families at the end of treatment and into survivorship.
- Recognize interventions social workers can incorporate into their practice for this population.
- Describe opportunities for interdisciplinary collaboration and leadership.



 It is well known that our patients are at increased risk of disease- and treatmentrelated physical and cognitive effects, needing access to local healthcare and medication management, special education, mental and behavioral health intervention, disability supports, and rehabilitation services



- There is some information in literature about life immediately following the completion of treatment (COT)
- Little to no information about programs implemented to assist with the transition off treatment
- Recurring issues in literature were also noted during off treatment social work assessments



# **Literature Review**

- Recurring issues
  - Long-term/late physical side effects of treatment
  - Academic issues
  - Loss to follow up
  - Mental/behavioral health concerns
  - Anxiety (fear of relapse)
  - Loss of support
  - Mixed emotions (excitement, anxious, etc.)
  - Quality of life after treatment



# **Brief Review of Risks**



# **Cognitive and Physical Risks**

- Disease-specific risks (e.g., brain tumor)
- Treatment-related effects
  - acute (e.g., radiation necrosis, limb sparing)
  - following completion (e.g., cognitive late effects, physical impairments)
- Other
  - pre-existing medical incidents (e.g., traumatic brain injury)
  - genetic disorders
  - neurodevelopmental conditions (e.g., autism spectrum disorder, intellectual disability)



- Socioeconomic status
  - poverty, transportation
  - lack of health insurance, ~15% of St. Jude patients
- Mental health
- Quality of life
- System navigation
  - community resources; state-funded programs;
     disability income; legal representation; immigration



- In the community, variable access to resources including:
  - specialized education
  - mental health services
  - health insurance, with coverage for psychological needs
  - rehabilitation therapies
  - vocational programming
  - disability supports



- Institutional level transition committee formed in 2011 to discuss the needs for transitioning patients across continuum of survivorship and into adulthood
- Recommended additional social work resources to provide standard transition psychosocial assessments at specific intervals for patients completing therapy prior to transfer to After Completion of Therapy (ACT) clinic







- Parents from the Family Advisory Council
- Mixture of closed and open-ended questions
- Questions focused on parents' opinions about the completion of treatment
  - Anxieties
  - Barriers to transition
  - What parents wished they knew prior to going home
  - What we can do to better serve our families during the transition off treatment



- Difficulty with social interactions/Social delays
- Academic concerns
- Establishing a new normal
- Fear of relapse
- Physical effects of treatment
- Missing the treatment team



- Academic issues
- Establishing a new normal
- Anxiety and fear of relapse
- Watching my child struggle academically, socially, and physically
- Late effects and cognitive impacts
- Financial insecurity/Finding employment
- Transitioning medical care home
- Insurance coverage
- Lack of information about transition off therapy

#### What information did you receive before the end of your child's treatment? Check all that apply.



#### What information would you have found helpful to receive before the end of your child's treatment? Check all that apply.





# **Transition Survey results**

#### At what time point would you want to receive information regarding the end of treatment and long term follow up?





- Leukemia/Lymphoma Clinic
  - Any off therapy patient
  - Target patients as they are completing treatment
  - Some orders
     embedded as patients
     complete treatment

- Neuro-Oncology Clinic
  - Patients 2 years post completion of treatment, or
  - 5 years post diagnosis of Low Grade Glioma



Provide comprehensive patient and family-centered psychosocial assessments targeting:

- Emotional adjustment to treatment completion and coping posttreatment
- Academic and vocational planning in the home community
- Emotional and behavioral health concerns and local access to services
- Insurance status and access to local care
- Custody and consenting issues post-treatment
- Financial hardship and ability to become self-supporting again
- Healthy lifestyle behaviors



- Anticipatory guidance regarding behavioral and emotional expectations
- Supportive counseling
- Referral to community or hospital based resources
- Problem solving
  - Ability to become self supporting again
  - Accessing care without insurance



- Needy Meds
- National Children's Cancer Society booklet
- American Cancer Society article
- Camp information
- Scholarship information
- Vocational Rehabilitation information
- Got Transition website



Proveed by St. Jude Children's Research Hospital	About Pediatric Cancer D	Diagnosis and Treatment	Care and Support	For Families	Life After Cance
	Be Your Own Health Care Advocate		School and Work		
	Survivorship Care Plans		Financial Aid and College Sc	holarships	
	Building Relationships with Health Care Providers		Workplace Training and Ser	vices	
	Learn more about being your own health care adv	vocate >	Find more school and work	resources >	
	Long-Term and Late Effects		Post-Treatment and B	eyond	
	Bladder Late Effects		Transition Off Treatment		
	Bone Late Effects		Learn more about post trea	tment >	
	Find more late effects >		Emotional Well-Being		
	Healthy Living		Survivor Stories		
	Healthy Eating After Cancer		Survivor Stories		
	Physical Activity After Cancer				
	Learn more about healthy living >				



#### Why We're Here

## Finding cures. Saving children.

https://together.stjude.org



# **Quotes from Parents**

- "Felt like we were a football punted down the football field"
- "Felt like we were thrown from the kiddie pool into the ocean"
- "Felt like we had been shoved out the door"
- "He [patient] expected a reward every time he did something"
- 6 years after completing treatment, "we will always worry about relapse"
- "I couldn't sleep for two months before she [patient] completed treatment
  - I was terrified to go home with no support
  - No one understood
  - Our PCP didn't know about cancer. I felt like I had to educate him.
  - A meeting with social work would have been helpful"



# **Quotes from Patients**

- Two years after treatment, patient expressed she was just now getting to 'new normal'
- I want to go back to St. Jude "where no one told me no"
- 4 years after treatment, patient indicated it was hard to talk about cancer shortly after treatment ended but now she writes about her cancer experience for school assignments and brings her friends to St. Jude for visits
- Closer to dad because we bonded on car rides to and from St. Jude
- I am nervous about scans
- Just glad to be done and go home



# **Identified Needs**



# • Academic Concerns: 45.7%

**Interventions:** Referrals to the School Program for academic advocacy; Referrals to Psychology for updated psychological testing to assist with academic planning; Education for families on Educational Plans and student rights; Ongoing monitoring

- Mental/Behavioral Health Concerns: 30% Interventions: Education on accessing local mental health resources; Identification of local providers; Referrals to Psychology for support; Ongoing monitoring
- Health Insurance Coverage and Access to Local Medical Care Concerns: 15.7%

**Interventions:** Referrals to FirstSource, Identification of local medical and dental providers; Identification of community health resources for the under- and uninsured including local clinics and prescription assistance programs



# • Academic Concerns: 79.69%

**Interventions:** Referrals to the School Program for academic advocacy; Referrals to Psychology for updated psychological testing to assist with academic planning; Education for families on Educational Plans and student rights; Ongoing monitoring

- Mental/Behavioral Health Concerns: 45.31%
   Interventions: Education on accessing local mental health resources; Identification of local providers; Referrals to Psychology for support; Ongoing monitoring
- Health Insurance Coverage and Access to Local Medical Care Concerns: 20.31% Interventions: Identification of local medical and dental providers; Identification of community health resources for the under- and uninsured including local clinics and prescription assistance programs
- At-Risk for Needing Conservatorship/Surrogate Decision Maker: 18.75% Interventions: Educating families on the conservatorship process and local resources to assist with this; Referrals to Psychology for psychological testing to determine appropriateness of conservatorship



- Susie is a 22-year-old female patient who completed treatment for ALL in September 2014.
- She first met with a transition social worker one month post-treatment completion and continued to meet during her follow up visits.



- Problems Identified:
  - Lack of insurance
  - Barriers to accessing local medical care
  - Questions about college admission
  - Mood concerns and pain management issues related to severe AVN
- Interventions:
  - Referred to First Source
  - Referred to School Program
  - Education on accommodations in the college setting
  - Education on Vocational Rehabilitation services
  - Identified local providers
- Outcomes:
  - Obtained Medicaid coverage
  - Enrolled in a local college and received financial assistance and appropriate accommodations
  - Able to access local care



- Sam is a 7-year-old male patient who completed treatment for ALL in February 2012.
- He first met with a transition social worker in August 2013.



- Problems Identified:
  - Never attended a full-time school setting
  - Grandmother wanted attending physician to continue to advocate for homebound school services
- Interventions:
  - Educated family on importance of school attendance both academically and socially
  - Collaborated with the medical team
  - Referred to School Program
- Outcomes:
  - Entered full-time school setting in October 2013
  - Obtained academic accommodations under an IEP



- Hospital administration identified the need for increased support for patients as they transition off treatment
- Focus groups were formed to identify gaps in care in each oncology clinic
- From the focus groups, it was evident that our transitionrelated services for oncology patients were **nonsystematic**, **referral-based**, and **crisis-oriented**, with resources in primary oncology clinics, social work, psychology, rehabilitation services, and the school commonly being directed to high-risk patients.



- Develop a transition program for all oncology clinics beginning in the <u>active therapy</u> phase
- 2. Establish **transition staff** for oncology patients
- 3. Incorporate **technology** and **education** as components of this program
- 4. Demonstrate strong adherence to COG and psychosocial practice standards



# Standards of Psychosocial Care



- Psychosocial screening
  - assessing and reassessing risks, making referrals, and providing anticipatory guidance
- Cognitive and mental health surveillance
  - baseline and changing cognitive functioning; recurring assessment of cognitive disorders; evaluating conservatorship risk; emotional adjustment
- School entry/re-entry programming
  - liaison between the patient/family, hospital, and school
- Financial hardship assessment
- Evaluation of medication adherence



- Establish **an approach** in institutions treating children with cancer, linking specialty (e.g., hospital) and primary care providers (e.g., community)
- Develop a systematic plan of care, emphasizing transition from
  - therapy to survivorship
  - adolescence to young adulthood
- Improve awareness of late effects (e.g., cognitive and physical)



## COG: Nursing Discipline Clinical Practice Subcommittee Survivorship and Late Effects Committee

Therapy to Survivorship	Adolescence to Young Adulthood
educate regarding risks	<ul> <li>involve the patient and family</li> </ul>
<ul> <li>provide a summary of cancer diagnosis and treatment</li> </ul>	<ul> <li>focus on patient as a self-advocate</li> </ul>
discuss follow-up care	identify healthcare providers
<ul> <li>address emotional issues</li> </ul>	<ul> <li>emphasize importance of minimizing risks</li> </ul>
<ul> <li>promote healthful behaviors</li> </ul>	<ul> <li>educate insurance companies and managed care organizations</li> </ul>
<ul> <li>encourage self-care practices</li> </ul>	<ul> <li>communicate with state and federal legislators</li> </ul>

https://childrensoncologygroup.org/ Establishing and Enhancing Services for Childhood Cancer Survivors: Long-Term Follow-Up Program Resource Guide


- Nurse Practitioner Navigators
- Transition Social Workers
- School Liaisons
- Transition Psychologists
- Transition Rehabilitation Coordinator



- An introductory point to transition programming, educating families about the full range of services in active therapy, treatment completion, and survivorship phases
- Serve as **transition care coordinator** in active therapy and treatment completion phases
- Educate patients/families prior to returning home
- Be a **point of contact** for transition needs in the treatment completion phase and after completion of treatment



## **Transition Social Workers**

- Conduct psychosocial transition assessments in active therapy and treatment completion phases
  - vocational, educational, and mental and behavioral health
  - insurance status
  - access to local medical care
  - medical decision making (e.g., conservatorship)
  - financial burden
- Provide intervention
  - psychoeducation and anticipatory guidance
  - supportive counseling
  - connect to hospital- and community-based resources
- Collaborate with ACT social workers in the treatment completion phase and serve as a **point of contact** to assess barriers for patients who do not show to their first ACT appointment.



- Assess need for academic accommodations or special education services
- Consult with patients/families and educators in the community
- Function as an ongoing liaison, participating in reoccurring special education programming with educators in the community



### **Transition Psychologists**

- Conduct cognitive surveillance
- Provide mental and behavioral health consultation

 Provide psychoeducation and anticipatory guidance



- **Collaborate with therapists** in St. Jude Rehabilitation Services (e.g., physical, occupational, speech/language therapists; audiologists)
- Facilitate access to rehabilitation services in the community across the continuum of care
- Educate patients/families about changing rehabilitation needs across the continuum of care from active therapy to alumnus status



Systematically serve all oncology patients and families

• Deliver services at optimum time points

 Improve integration into the home community, both medically and psychosocially

### Acknowledgements

### **Transition Task Force:**

Traci Adams Sheila Anderson Christina Bosley Dr. Kristin Canavera Pat Cathey Eric Caron Dawn Corneau-Dia Dr. Valerie Crabtree Sheila Dalrymple Dr. James Downing Dr. Pat Flynn Justin Gardner Dr. William Greene Valerie Groben Dr. Jennifer Harman Jo Ann Harper Joni Holdiness Dr. Melissa Hudson Margery Johnson Dr. Niki Jurbergs Jeanette Lavecchia Laurie Leigh Martha May Dana McLure Dr. Andrew Molnar Dr. Daniel Mulrooney Dr. Ellis Neufeld Dr. Kendra Parris Dr. Nehali Patel Zoey Phelps-Bergeron Jane Raymond Justine Rodriguez Kristin Scobey Daniel Smith Jessica Sparrow Kathy Steuer Dr. Anna Vinitsky Alicia Wright

#### TOP Team:

#### **Nurse Practitioners:**

Elizabeth Barnwell, FNP Emily Browne, DNP, PNP Sandra Jones, DNP, PNP School Liaisons: Justin Gardner Sarah Klein Allison Young **Psychologists**: Brian Potter, PhD Rachel Tillery, PhD **Rehab Coordinator**: Regina Wilkes, RN

### **Family Advisory Council**

#### **St. Jude Patients and Families**



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# **Questions?**