

# THE U-BAR: EMPOWERING PATIENTS TO IMPROVE HEALTH WITH MOBILE TECHNOLOGIES

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# INTRODUCTION





#### The New Hork Times Magazine http://nyti.ms/1q10SnG

Magazine ON TECHNOLOGY

# We're More Honest With Our Phones Than With Our Doctors

By JENNA WORTHAM MARCH 23, 2016



### IDC HEALTH INSIGHT PREDICTIONS

- 65% of consumer transactions with healthcare organizations will be mobile by 2018
- 70% of healthcare organizations worldwide will invest in consumerfacing mobile applications, wearables, remote health monitoring, and virtual care
- mHealth + telehealth + social will be the new healthcare delivery model
- BYOD will come to health monitoring, and smartphones will become biosensors
- Wearables and embedded sensors will become mainstream
- The mHealth App Formulary: There Will Be a "Prescribed" App for That!



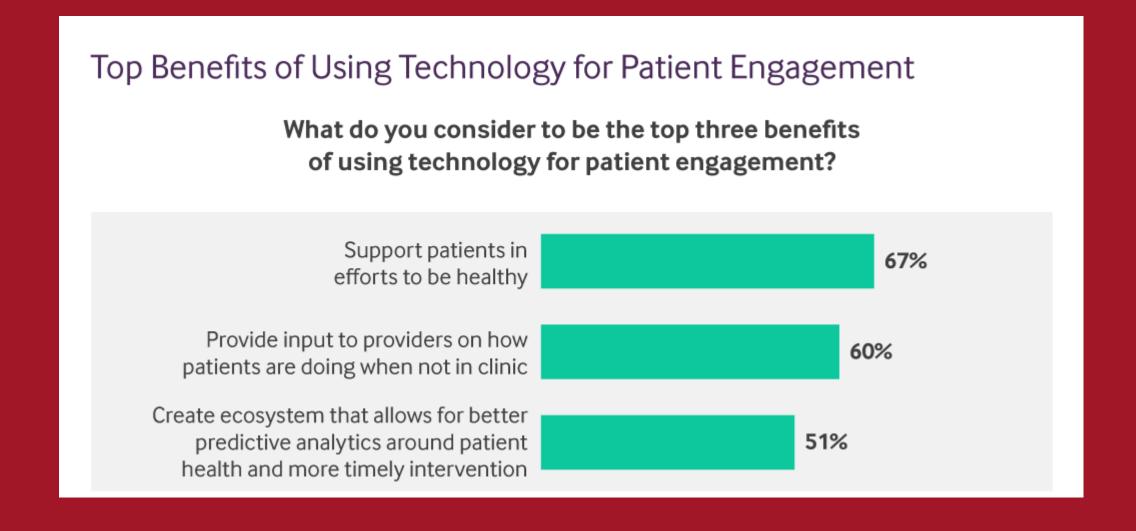
# PATIENTS INTERESTED

### According to a 2015 'State of the Connected Patient' report

- 63% of millennial surveyed indicated they were interested in proactively monitoring their health and wellbeing
- 71% indicated they were interested in their doctor giving them apps

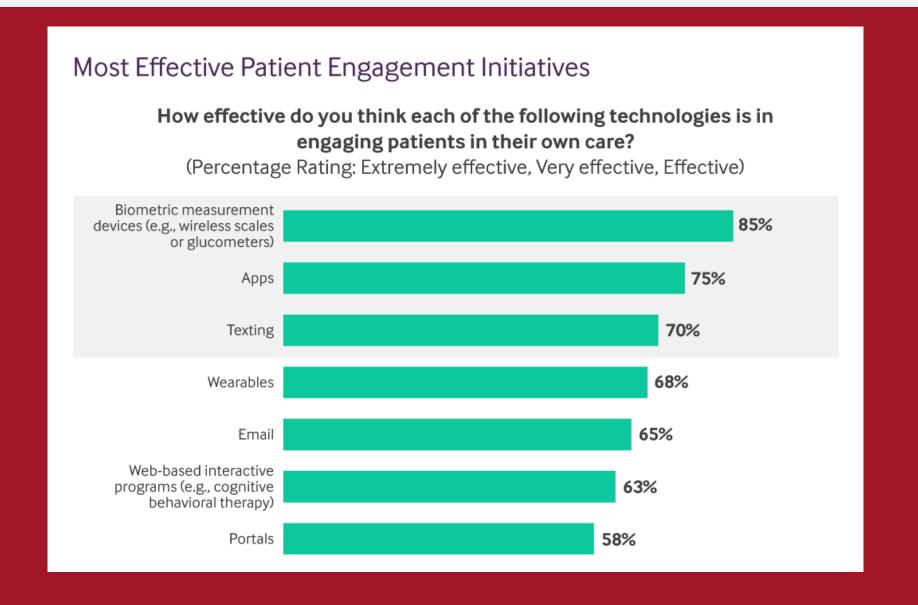


# PROVIDERS & ADMINISTRATORS INTERESTED





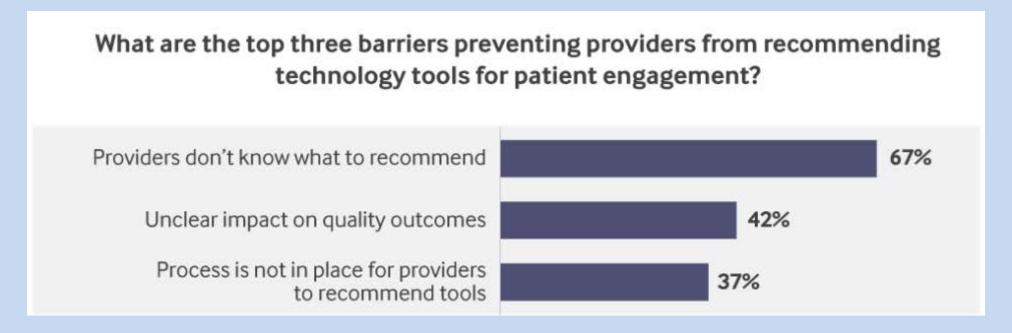
# PROVIDERS & ADMINISTRATORS INTERESTED





### CHALLENGE

There are over 260,000 health apps currently available.



Providers and consumers alike want help in identifying apps that are safe, credible, functional and effective.

http://catalyst.nejm.org/patient-engagement-technology-good-for/ http://medcitynews.com/2016/10/mobile-health-app-report/



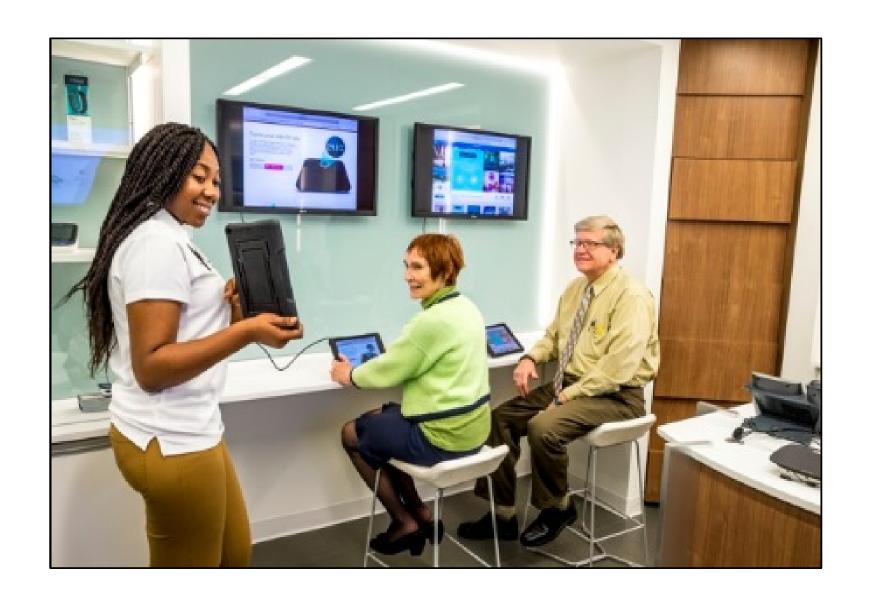
## THE PLANNING TEAM

- SVP Health Sciences & Hospital CEO
- Center for medical Innovation
- School of Business
- Chief Wellness Officer and staff
- Health Plan executive
- Clinicians
- Library faculty
- Hospital IT
- Informatics faculty
- Hospital facilities & design staff





# THE INSPIRATION





### PLANNING



What do we call it?

Where we locate it?

How do we fund it?

What are the facility & data needs?

What are the furniture & equipment needs?

Hours of operation?

What about branding and signage?

How to staff?

How do we train staff?



# MORE PLANNING

How do we build the vetted apps collection?

How do we market it to patients?

How do we promote it to providers?

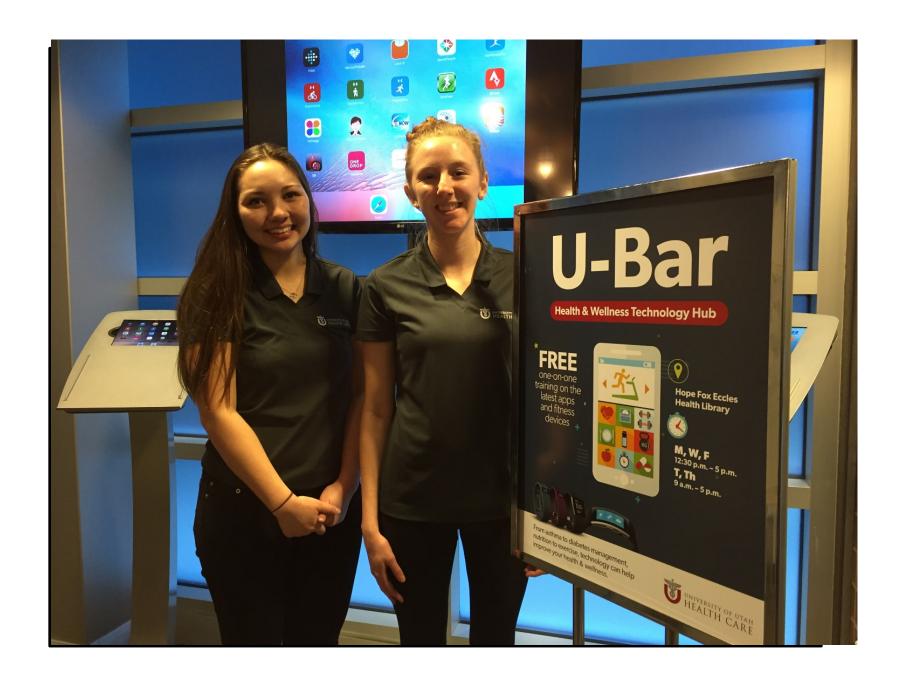
How do we integrate it into the EHR?

What metrics do we use to evaluate it?

How do we measure success?

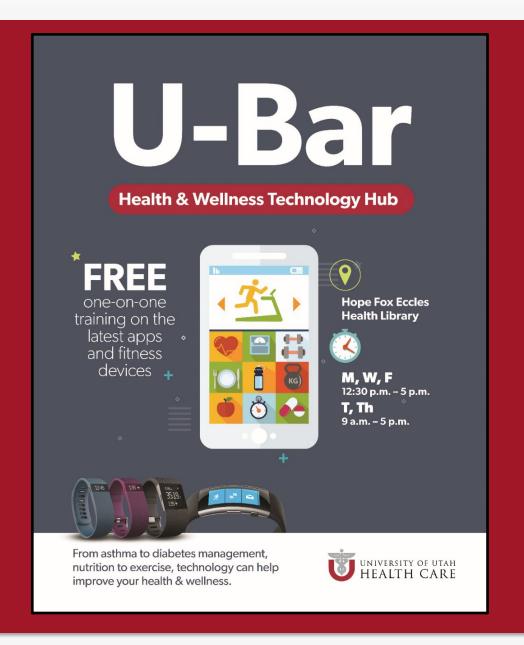


# THE U-BAR





# THE APP COLLECTION







#### University of Utah Hospital

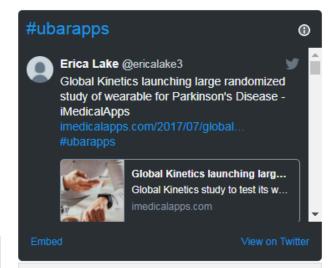
#### **U** Bar Apps

Stop by the U-Bar to test drive health apps and wearable devices, ask questions, and get hands-on instruction on how to install and use them.

The U-Bar is located in University of Utah Hospital, just off the main lobby in the Hope Fox Eccles Health Library. The U-Bar is staffed from 9am to 5pm Monday through Friday, and no appointment is necessary.

Hover over the app names below to read a brief description of each one. These apps focus on wellness, nutrition, fitness, diabetes, women's health, and more. Showcased wearables are available for purchase in the hospital gift shop.

| Air Now          | iOS Download | X                |
|------------------|--------------|------------------|
| FitBit           | iOS Download | Android Download |
| Glucose Buddy    | iOS Download | Android Download |
| iTriage          | iOS Download | Android Download |
| Lose It!         | iOS Download | Android Download |
| Map My Hike      | iOS Download | Android Download |
| Map My Ride      | iOS Download | Android Download |
| Map My Run       | iOS Download | Android Download |
| Microsoft Health | iOS Download | Android Download |
| Migraine Buddy   | iOS Download | Android Download |
| My Chart         | iOS Download | Android Download |



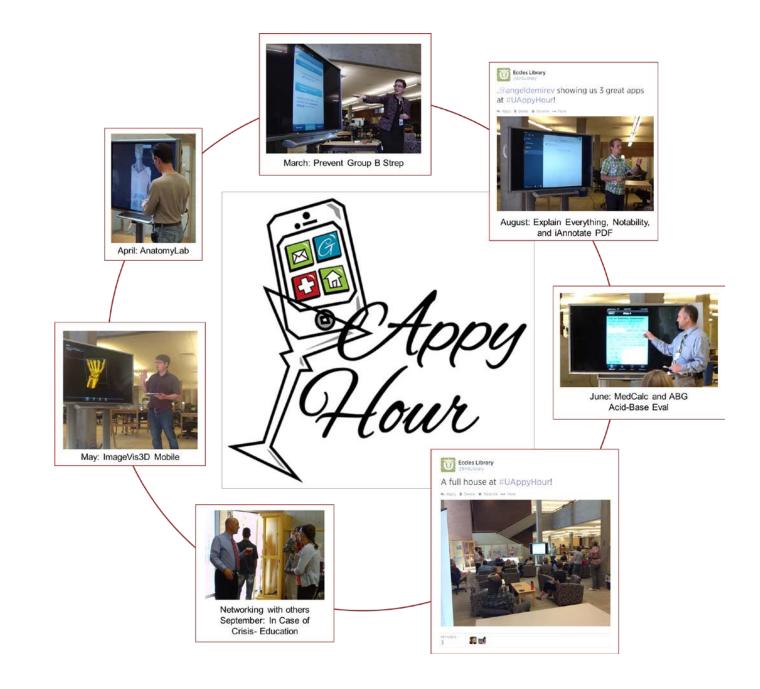
#### Resources

- U-Bar Apps
- MedlinePlus: This site offers authoritative, up-to-date health information, without advertisements, from the National Institutes of Health and the National Library of Medicine.
- MedlinePlus Espanol: A Spanishlanguage version of MedlinePlus.
- · Healthfinder: Health information from the



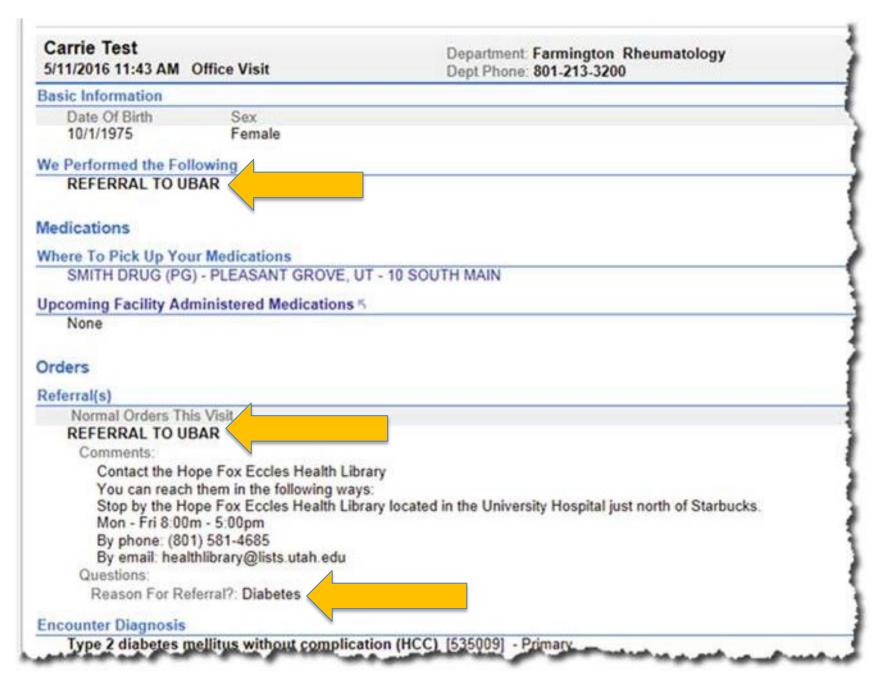
# MARKETING AND PROMOTION

- Internal announcements
- Imagine Perfect Care open house events
- Community wellness fairs
- Appy Hour





### EHR REFERRAL ORDER





### **FUTURE PLANS**

- Create validated evaluation and selection criteria
- Expand beyond popular apps and curate patient bundles
- Add locally created apps
- Add medical devices
- Permanent location
- Expansion to other clinic sites
- Telehealth training to patient rooms
- Incorporate research studies and contribute to body of clinical and economic evidence



## DISCUSSION ON OUR U-BAR SERVICE

#### Weaknesses

- Location
- Marketing and promotion

#### Strengths

- General excitement and support
- Interprofessional collaboration

#### Advice and recommendations

- Go for it!
- Be flexible



# RESOURCES

National Health Service's Digital Apps Library <a href="https://apps.beta.nhs.uk/">https://apps.beta.nhs.uk/</a>

Mobile Application Rating Scale (MARS) <a href="https://psyberguide.org/mars-rating-scale/">https://psyberguide.org/mars-rating-scale/</a>

Johns Hopkins' mHealth Evidence <a href="https://www.mhealthevidence.org/">https://www.mhealthevidence.org/</a>

U-Bar Twitter feed #ubarapps



# "HIGH TECH, HIGH TOUCH."

#### We are in a unique position to provide services that

connect patients to critical health information, customized to their individual needs, at the time and place they need it, while being at their virtual side for assistance.

