

HCEA 2017: iPad Integration Into Community-Based Health Outreach

Dana Abbey, MLS

Community Engagement Coordinator



U.S. National Library of Medicine

*National Network of Libraries of Medicine
MidContinental Region*



Photo courtesy of B. Kramer

Background

- Prior health literacy/technology initiative
- Pilot project provided success stories
- Wanted to further CBO partnership opportunities
- We had the money!

Methods

- Participant selection
- Formal agreement
- Technical and health resources training
- Sites determined integration

Results: Site 1

- Patient navigators serving immigrant and refugee elders.
- iPad usage paired with Verizon grant for connectivity.
- Serving clients from Burma, Iraq, DR Congo, Bhutan, Somalia

"This project was amazing in that it allowed us to discover ways to become more efficient and it allowed our patients to experience a tad bit of technology."



Photo courtesy of B. Kramer

Results: Site 2

- Parent educators work to improve the health of at-risk children with home visiting programs.
- Program served over 100 families with twice-monthly visits.
- Families overall were receptive and appreciative of the health information accessed from the iPads during the visits.

“This was a fantastic project and so grateful we had the opportunity to be a part of it.”



"Military parents join ranks of heroes at home for the children of warriors" by U.S Army is licensed under CC BY 2.0)

Results: Site 3

- Clinic providing free primary care and emergency dental services to people without any healthcare coverage.
- Limited hours of service – 4 hours p/week with volunteer staff.
- Motivated by the intuitive nature of the iPad for both clinical staff and clients.

Finding the correct situational usage has been a bit of a challenge as the iPad is phenomenal in some settings and cumbersome in others.

Results: Site 4

- Associates work to promote self-sufficiency for refugees and immigrants.
- Serve 38 counties.
- Despite .

It's a portable, light, and convenient gadget!



Conclusions

- The iPad enhanced each sites outreach efforts.
- Participating staff surprised themselves.
- No devices perished during the project.

Thank You!

Dana Abbey, MLS

Dana.abbey@ucdenver.edu

303-724-2110